

# ECMWF PENSIONERS' ASSOCIATION



August 2023

Dear fellow Pensioners,

Here is an update on items of interest including additional ways to contact ECMWF HR pensions staff.

## **Communications survey**

Thank you to all those, 60 of you, who responded to our recent communications survey. There was overwhelming support for the PA Communications Policy so this has now been adopted.

We are working with ECMWF to set up a website where you will be able to access reference documents of interest to pensioners. We hope this will also be easily accessible to your next of kin or family members should they need information on your behalf.

There was considerable enthusiasm for social events and Madeleine Cotter will be in touch about a social event in Reading in August or September. Apologies to those of you who live too far away to participate but we also plan to organize an online event. If you did not respond to the survey but would like details of social events please email Madeleine at [social4pa@gmail.com](mailto:social4pa@gmail.com). And, if you would like to organize an event such as golf, darts, ten pin bowling etc., please contact Madeleine.

## **Emails from ISRP about your pension**

If your pension is paid in the UK you should have received an email from ISRP at the end of May with subject "2022 ISRP Fiscal Documentation". This is the form that tells you how much pension you received for tax purposes. If you did not receive it and you use gmail you may find the following helpful in locating it:

First check the gmail spam folder. If the email is not in the spam folder it can be found by explicitly searching for "from:ipsi-kiosk", and even then gmail doesn't show the email, but a message stating that "some messages match your search in spam or trash folder", with a click-through link to see the results. Once you have found it there is an option to mark it as "not spam". If this still does not find it you can ask ISRP to resend it.

Checking how to change spam filtering in gmail, it appears to be quite complex so the above sequence is the simplest way to not filter those emails.

In other countries you may have received the fiscal statement by surface mail. ISRP intend to make the statement available in the kiosk in future.

## **Cigna health insurance**

Following the meetings with Cigna in December and January ECMWF Human Resources are talking to Cigna about some possible minor changes to the health insurance. When we have more details, I will let you know.

## **New PA Committee**

Following the recent call for candidates for the PA committee you will have received an email from Danielle with the results. The new committee takes over at the beginning of September and we have agreed the following allocation of roles:

Chair	Sylvia Baylis
Vice Chair	Tony Bakker
Secretary	Madeleine Cotter
Treasurer	Stuart Mitchell

Thank you to the new committee members for being willing to take on these roles.

Until the end of August, you can continue to contact the current committee if there are any issues you would like to bring to our attention. We are attempting to set up generic email addresses for the new committee and we will let you know how to contact us before the end of August.

## **Contact with HR**

Just a reminder, if you have any queries to raise with HR the best way to contact them is to email [pensions@ecmwf.int](mailto:pensions@ecmwf.int). It is helpful if you use the subject line to indicate the nature of your enquiry so that HR staff can route the email to the person who is most likely to be able to deal with it.

The Centre staff are now able to answer direct telephone calls remotely. If you are unable to email you may call Helen on 0118 949 9671 during normal working hours; this is her direct line. Alternatively, or if there is no reply, please 'phone the switchboard 01189499000 and, if they cannot put you through to the pensions team, please ask them to email your name and phone number to [pensions@ecmwf.int](mailto:pensions@ecmwf.int) and someone will ring you back.

If you have any items of general interest to your fellow pensioners please send them to the Secretary for possible inclusion in the next newsletter.

Best wishes to you all

Sylvia Baylis  
Chair, Pensioners' Association