



January 2023

Dear fellow Pensioners,

Although it is only a month since the end-of-year newsletter I have a few items that may be of interest to you.

## **Cigna health insurance**

Firstly, I said that I would report on the annual meeting with Cigna and HR which took place in mid-December. We were shown statistics for the numbers and types of claims. These included the number of claims which were rejected because they were over the limit for the various types of treatment. These statistics are used by HR to negotiate (at a separate meeting) with Cigna the treatment caps and other features of the insurance.

Cigna acknowledged that there have been delays in authorizing treatment and responding to emails and they are recruiting more staff to deal with cases. Although you may need to email if you have a lot of information to send to Cigna the quickest way to get a response, at the moment, is by phoning them to speak to someone. If you are having problems with delays when you contact Cigna please contact Jens ([pensions@ecmwf.int](mailto:pensions@ecmwf.int)) who will attempt to sort out the problem. It would be helpful if you also let me know about problems (no health details needed) as I will raise them with HR.

## **PA Committee elections**

Please consider whether you would be willing to serve on the PA Committee. You do not have to be local to Reading as we can have virtual or hybrid meetings. In mid-February you will receive a "Call for candidates" email which allows you to nominate yourself for the Committee. If there are more than four nominations there will be an election. The new committee takes over on 1 September 2023 for a two-year term. For more details please see item 12.1 of the AGM report.

## **Communication with members**

There are two types of communication with members:

- Interactive which may in future be used for organising social events, canvassing members views etc., and
- For reference items e.g. pension rules and rates.

Some members are looking into possible IT solutions to meet these needs and, probably in a couple of months, you will be contacted about your communication preferences and your willingness to share (or not) your email address with other members. We will also propose some social events to gauge the level of interest in participating. Although in-person events will be in the Reading area we may be able to organise online events if there is sufficient interest.

## **IPSI Kiosk**

When you log in to IPSI Kiosk to look at your pension information you may be asked to complete a declaration of personal details form for 2022. If you have not already done so, please login and “sign” this form.

## **Pension increases for 2023**

As you will have seen in the AGM report, the inflation data for 2022 is published too late for changes to your January pension payment. Therefore, the adjustments to pensions will take place with the February payment and they will be backdated to January 2023. When the PA receives the adjustments for the various countries we will send them to you.

## **Contact with HR**

Just a reminder, if you have any queries to raise with HR please email [pensions@ecmwf.int](mailto:pensions@ecmwf.int) giving your name and telephone number, and mentioning the matter you wish to discuss. It is helpful if you use the subject line to indicate the nature of your enquiry so that HR staff can route the email to the person who is most likely to be able to deal with it.

If you have any items of general interest to your fellow pensioners please send them to the Secretary for possible inclusion in the next newsletter.

Best wishes to you all

Sylvia Baylis  
Chair, Pensioners' Association